

QualityConnectMD[®]

Practice Management System

- Easier to Manage Patients
- Easier to Optimize Reimbursement
- Easier to Learn, Operate and Live With

QualityConnectMD makes your life easier by offering special features that facilitate patient management while enhancing overall office productivity:

Patient Management

- Co-pay information is available in the system for easy access at check-in and check-out
- Ability to color code appointment status types to track patient flow through office from check-in to check-out
- Patient eligibility verification available from selected carriers
- Tracks patients with specific diagnoses who have not rescheduled
- HIPAA compliant “recalls” generated by system to notify patients to make appointments
- System displays patient schedule with balance due status
- Query module generates new patient and “no show” letters for patients and referring physicians
- Check-out module allows data entry for charges and payments at time of visit
- Claims processed same day of visit with no batching required which means quicker turnaround of claims for billing to patient

Electronic connectivity is increasingly important in today's fast-paced healthcare environment. QualityConnectMD's Electronic Data Interchange (EDI) solutions make it easier to optimize and speed reimbursement.



Electronic Data Interchange (EDI) Solutions

- Electronic claims filing and remittance posting available for hundreds of carriers
- Direct connectivity in some states at no cost
- Claims status and eligibility for certain carriers in some states is available from several locations within the software
- HL7 data exchange standards for clinical system connectivity
- Collection agency connectivity
- Satisfies all HIPAA standards
- Has the ability to correct the contract number or copay from remittance posting
- Interfaces with selected laboratories for transfer of demographics

Other Special Features:

Patient Demographics

- Flow of data entry is intuitive and easy to follow
- Allows users to search for patients in various ways including name, account number, contract number, social, phone number, date of birth and more
- Transcription can be accessed when clients subscribe to the QualitEscribe Electronic Dictation Management System



Appointment Scheduling

- The “first available” appointment search cuts down on scheduling mistakes and overbooks
- Separate scheduling templates for each provider allow for variable appointment lengths for each appointment type
- View schedules by single provider, multiple providers, multiple days, etc.

Tags and Flags

- Users can create and customize tags to track accounts for medical or financial purposes

- Tags can be used to stop scheduling or statements and to monitor and report collection accounts

Claims

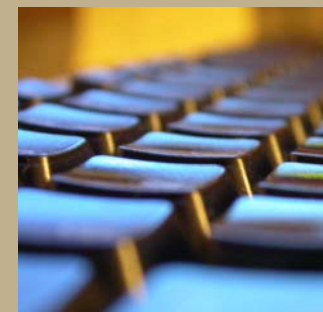
- The system archives insurance, allowing users to refile old dates of service to the correct insurance company
- The claims module walks users through the entire process of filing daily claims
- The system can print EOBs on demand and collate them with secondary insurance claims
- Eliminates the need to pull and copy EOBs
- Rejections reduced by pre-submission review of claims
- Can hold claims in suspense for refilling

Remittance Posting

- Post payments by line item
- Checks the account number vs. the contract number
- Warns users if credit balance is created on account
- Payment reason codes are attached to each line item for easy reporting

Refund Module

- Displays patient accounts with line item credits by dates of service and physician
- It's easy to move a patient into a refund request status
- Checks can be cut from the system



Reporting

- Unlimited detailed reporting that should alleviate the need for generating manual reports from other software such as Excel
- Custom reports are available and easily generated

Forms

- Superbills, patient demographic forms, and labels are printed from the system and can be modified at any time to add or remove information
- Custom letters can be created in the system eliminating outside printing costs

Check Out Module

- Utilizes an on-screen version of the provider's superbill allowing front-desk staff to enter CPT and ICD-9 codes
- Generates a personalized patient receipt that includes charges, payment and follow-up appointment information

Coding

- The system utilizes ALPHA II coding module to search and verify CPT and ICD-9 codes
- Electronically updated quarterly, eliminating the need to purchase coding books

Unsurpassed Technical Support

- An on-line help desk can be accessed with the touch of one key from the user's keyboard
- This “chat-based” system allows the user to talk to a technical support representative without having to use the phone
- Clients always talk to a “live” support representative when calling by phone

Training

- QualityConnectMD is easy to learn and simple to use even for employees who have never used a Windows-based product
- Practice staff attend classes at MedManagement's Birmingham headquarters
- On the “go live” date, QualityConnectMD staff will be on-site to ensure a smooth transition

Affordable Solution

- QualityConnectMD is reasonably priced with upfront costs based on the number of physicians in the practice
- Monthly technical support fees are based on the number of users



Compare the Advantages of QualityConnectMD:

- Easy to learn and operate
- Intuitive and highly customized
- Less staff time required
- Improved reimbursement
- Easier scheduling and tracking of patients
- Responsive, friendly technical support
- Affordable solution
- ASP option available